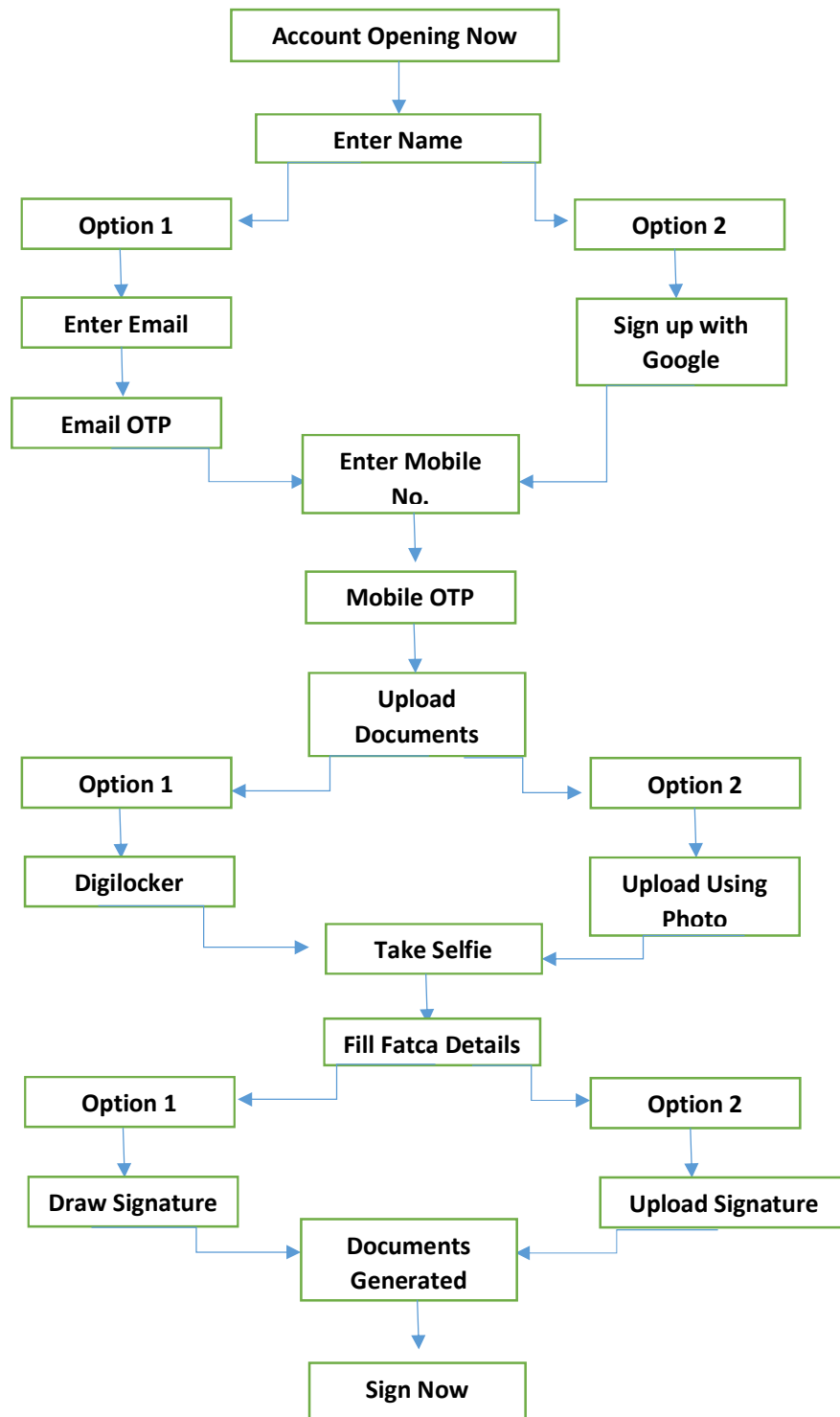


STEP BY STEP PROCEDURES FOR OPENING AN ACCOUNT, FILING A COMPLAINT ON DESIGNATED EMAIL ID, AND FINDING OUT THE STATUS OF THE COMPLAINT ETC.

a) Detailed write up on the procedure for opening an account along with Flowchart and video if any (optional).

The Company has provide account opening facility online as well as offline, for more information click the link [account opening](#)

Click on [open account now](#) available on website of company i.e. www.pacefin.com.



b) Detailed write up on procedure for filing a complaint on designated email id/ Toll-free number along with Flowchart and video if any (optional). Provisions are to be made for sharing Ticket Number once the complaint is lodged.

The designated email Id for any complaint info@pacefin.com or 011-49022290

Or you may also lodge the complaint online by clicking the link [Complaint](#)

c) Detailed write up on procedure for finding out status of the complaint basis Ticket Number etc. along with Flowchart and video if any (optional).

You may create login and track the status of complaint over smartodr.in